

**SAN BERNARDINO COUNTY
DEPARTMENT OF PUBLIC HEALTH
ANIMAL CARE & CONTROL**

ANIMAL BITES

To report any animal bite or scratch that breaks the skin, immediately provide first aid to the victim and, if warranted, call an ambulance or take the victim to a doctor or hospital Emergency Room; and, contact your local Animal Care & Control Agency. San Bernardino County Animal Care & Control provides services to all unincorporated areas and the Cities of Big Bear Lake, Highland, Rancho Cucamonga and Yucaipa. If you are unsure of which agency to contact immediately call San Bernardino County Animal Care & Control at:

1-800-472-5609

Information to Report:

- Name address and phone number of person bitten.
- Date and time of bite or scratch and the severity of injury.
- Description of biting animal and its location.
- Name and address of animal owner or keeper, if known.
- Circumstances of bite or scratch
- Type of treatment provided to person bitten.

NUISANCE ANIMAL NOISE

To report any nuisance animal noise that is habitual and is at a standard that is considered for most people to be an annoyance and causing discomfort, you may contact San Bernardino County Animal Care & Control at:

1-800-472-5609

Steps that will be taken by Animal Care and Control Officers if a complaint is received:

- The owner of the offending animal(s) will immediately be notified in person and/or in writing about the complaint (your name will not be given).
- A formal complaint form will be mailed to you to complete. You may do this at once or if the verbal/written notification does not remedy the problem.
- Allow 2 weeks for the notification of complaint letter to take effect.
- Upon receipt of 2 or more complaint forms from two different residences, an Animal Control Officer will issue a Notice of Violation ordering the owner to mitigate the nuisance noise. Legally, the animal owner has 14 days to take care of the problem.
- If the nuisance noise goes unabated after the notice of violation has expired, you may lodge another complaint. The Animal Control Officer can then issue a notice to the owner to appear in court on behalf of one of the complainants. A judge will decide the merits of the case and may impose a fine or other action.